DOCUMENT RESUME

ED 375 871 JC 940 558

TITLE	Compton Community College Campus Climate Survey, Fall 1994.
INSTITUTION	Compton Community Coll., Calif.
PUB DATE	94
NOTE	40p.
PUB TYPE	Statistical Data (110)
EDRS PRICE	MF01/PC02 Plus Postage.
DESCRIPTORS	Community Colleges; *Educational Environment; *Participant Satisfaction; School Surveys; *Student Attitudes; *Student College Relationship; Two Year Colleges; *Two Year College Students
IDENTIFIERS	Compton Community College CA

ABSTRACT

A campus climate survey was conducted at Compton Community College in California to assess students' attitudes towards departments, staff, and their experiences at the college. Questionnaires were administered in-class to 6% (n=308) of the study body. The 91-item questionnaire covered academic advising and counseling effectiveness; academic services; admissions and financial aid effectiveness; campus climate; campus support services; concern for the individual; instructional effectiveness; registration effectiveness; responsiveness to diverse populations; safety and security; service excellence; and student centeredness. Study findings included the following: (1) 53% of the students agreed or strongly agreed that "most students feel a sense of belonging here"; (2) 41% agreed or strongly agreed that "faculty care about me as an individual," while 33% were neutral about the statement; (3) 36% agreed or strongly agreed that "the quality of the vocational/technical programs are excellent," while 44% were neutral about this statement; (4) 38% agreed or strongly agreed that registration personnel were helpful; (5) 53% agreed or strongly agreed that their academic advisor was "approachable and friendly"; (6) 54% agreed or strongly agreed that "adequate financial aid is available for most students; (7) 61% agreed or strongly agreed that class times were convenient; (8) 60% agreed or strongly agreed that library resources and services were adequate; and (9) 15% or more of the students felt that neither the faculty nor the college cared about them as individuals, that registration personnel were not helpful, that financial aid awards were not announced early enough, that people on campus were not respectful or supportive of each other, and that parking lots and the campus in general were not secure. (KP)

****
* Reproductions supplied by EDRS are the best that can be made *
* from the original document. *
****

ED 375 871

Compton Community College
Campus Climate Survey

U.S. DEPARTMENT OF EDUCATION
Office of Educational Research and Improvement
EDUCATIONAL RESOURCES INFORMATION
CENTER (ERIC)

X This document has been reproduced as received from the person or organization originating it.

☐ Minor changes have been made to improve reproduction quality.

• Points of view or opinions stated in this document do not necessarily represent official OERI position or policy.

PERMISSION TO REPRODUCE THIS MATERIAL HAS BEEN GRANTED BY

J. Camacho

TO THE EDUCATIONAL RESOURCES INFORMATION CENTER (ERIC)

Fall 1994

JC 940 558

BEST COPY AVAILABLE

Compton Community College
Campus Climate Survey
Fall 1994

A campus climate survey was administered to 6% or 308 students at Compton Community College. The goal of the survey was to measure and comprehend student's feelings to different offices and members of Compton Community College.

The initial goal was to measure 10% of the student body population, however due to time constraint, only 6% were reached. More importantly, of the 6% surveyed, there was a 95% completion rate because the surveys were administered during class sessions on a Thursday from 9-11:00 a.m. A second positive aspect was that the surveys were administered during the hours of full-time versus adjunct faculty.

Nonetheless, there existed major flaws that skewed this survey. They are as follows:

- True random selection was not possible because of time constrain based on department, race/ethnicity, gender, full/part-time, and day/evening.
- Limited English Proficiency students were not surveyed because the survey was not translated into Spanish, particularly those in ESL.
- Certain departments because of convenience were surveyed more than others, for example; English courses were surveyed more than vocational/technological courses.
- The results are not measurable to any standard results because there exist no previous usage of the same survey or other colleges.
- The same survey needs to be administered next semester to compare both results.

There was an attempt to survey all departments within the designated time frame, however for practical reasons, P.E. was avoided and other courses were not surveyed due to testing or guest speakers.

Structure of the Survey

There are a total of 91 questions that focuses on all aspects of Compton College, however the first 71, focuses on staff and programs, whereas, from 72-91 are more subjective. The first 71 questions were categorized into the following groups :

- Academic Advising & Counseling Effectiveness
- Academic Services
- Admissions & Financial Aid Effectiveness
- Campus Climate
- Campus Support Services
- Concern for the Individual
- Instructional Effectiveness
- Registration Effectiveness
- Responsiveness to Diverse Populations
- Safety and Security
- Service Excellence
- Student Centereness

All questions fall into the above categories which provide a general perception, however for details, please refer to the individual questions and the responses. There are multiple flaws in this analysis, nonetheless, this survey is a first step in comprehending student's opinions about Compton College.

Graphs

The graphs attached indicated visually where student attitudes exist among the different units at Compton College. There is a high percentage of neutral answers which means anything, this is custom or a way of avoiding our survey.

Instructional Effectiveness

A	B	C	D	E	N/A
218	710	752	255	125	96
10%	33%	35%	12%	6%	4%

Registration Effectiveness

A	B	C	D	E	N/A
85	323	276	128	89	23
9%	35%	30%	14%	10%	2%

Responsiveness to Diverse Populations

A	B	C	D	E	N/A
102	438	630	189	88	93
7%	28%	41%	12%	6%	6%

Safety and Security

A	B	C	D	E	N/A
76	260	382	116	63	27
8%	28%	41%	13%	7%	3%

Service Exellence

A	B	C	D	E	N/A
160	501	522	166	81	110
10%	33%	34%	11%	5%	7%

Student Centereness

A	B	C	D	E	N/A
215	890	1165	394	195	221
7%	29%	38%	13%	6%	7%

BEST COPY AVAILABLE

Academic Advising & Counseling Effectiveness

A	B	C	D	E	N/A
207	580	650	225	113	73
11%	31%	35%	12%	6%	4%

Academic Services

A	B	C	D	E	N/A
398	1241	1242	386	216	213
11%	34%	34%	10%	6%	6%

Admissions & Financial Aid Effectiveness

A	B	C	D	E	N/A
179	518	703	231	147	70
10%	28%	38%	13%	8%	4%

Campus Climate

A	B	C	D	E	N/A
181	579	531	139	66	44
12%	38%	34%	9%	4%	3%

Campus Support Services

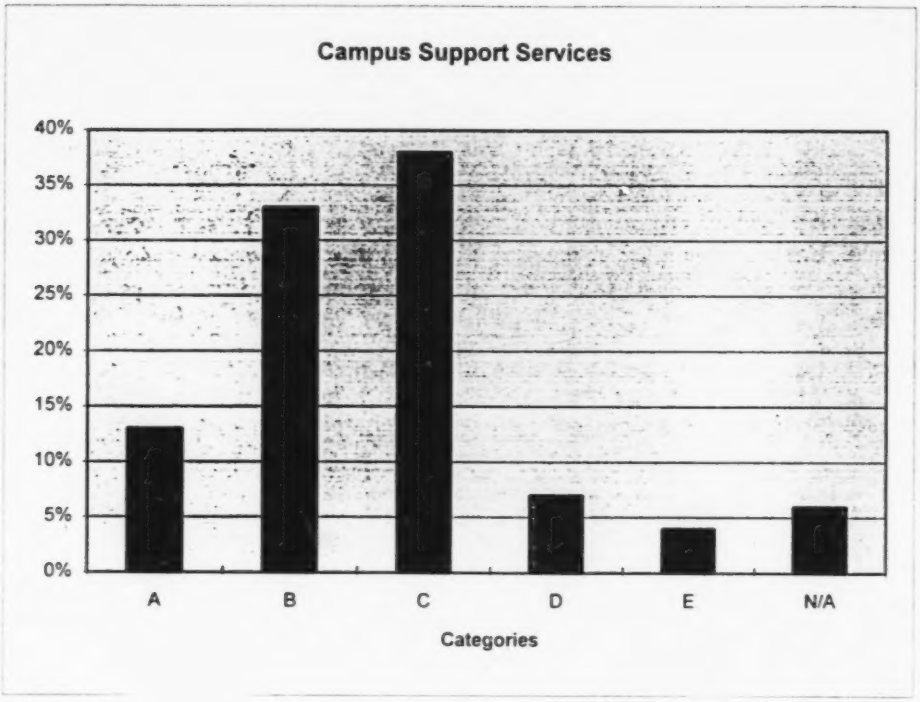
A	B	C	D	E	N/A
271	703	815	151	92	124
13%	33%	38%	7%	4%	6%

Concern for the individual

A	B	C	D	E	N/A
37	184	226	90	31	48
6%	30%	37%	15%	5%	8%

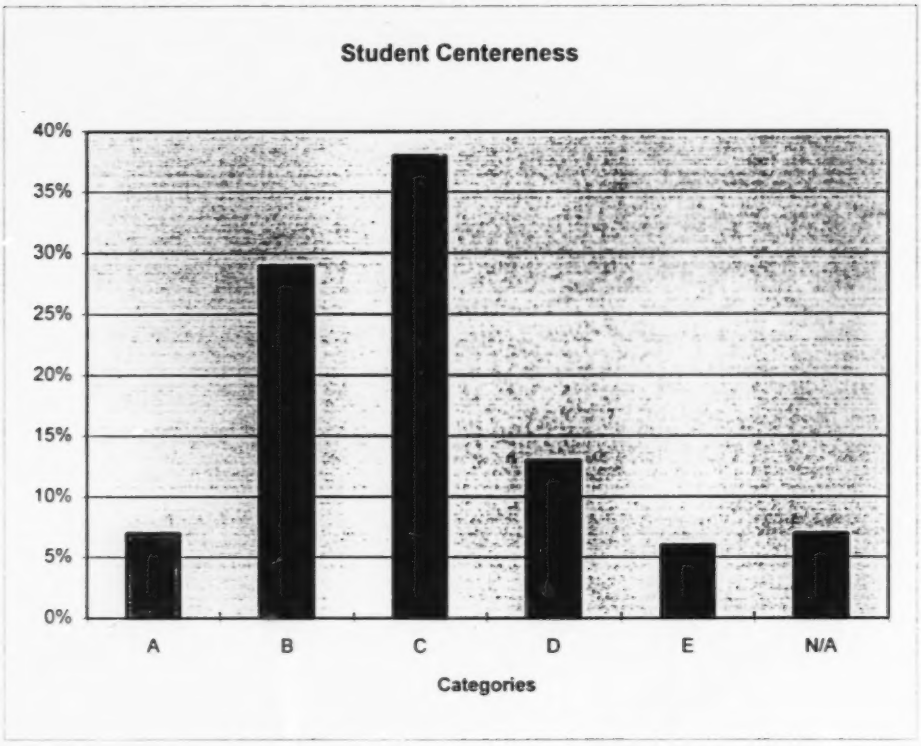
Campus Support Services

A	B	C	D	E	N/A
13%	33%	38%	7%	4%	6%



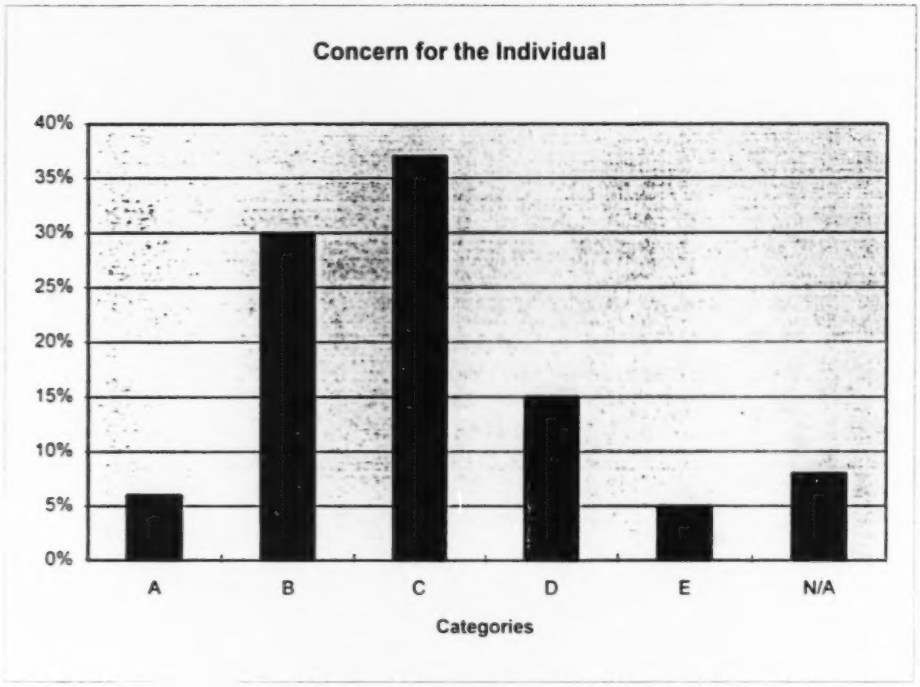
Student Centereness

A	B	C	D	E	N/A
7%	29%	38%	13%	6%	7%



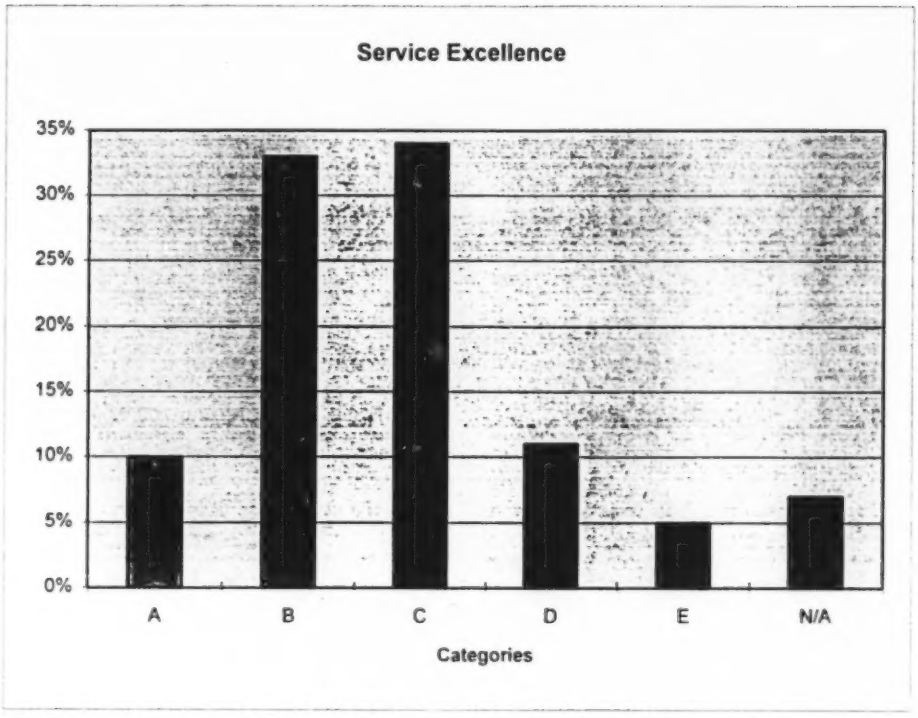
Concern for the Individual

A	B	C	D	E	N/A
6%	30%	37%	15%	5%	8%



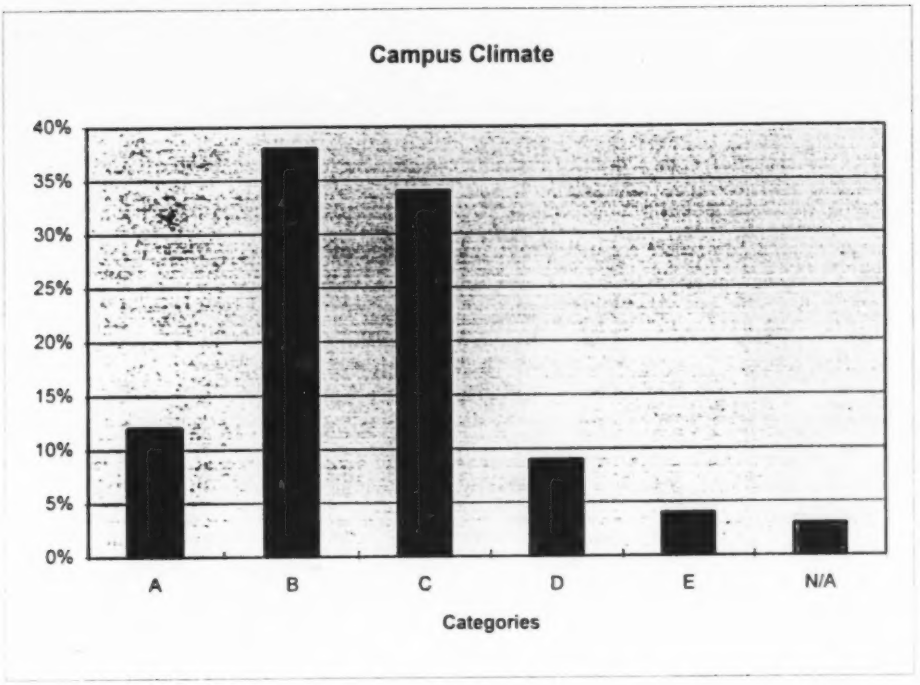
Service Excellence

A	B	C	D	E	N/A
10%	33%	34%	11%	5%	7%



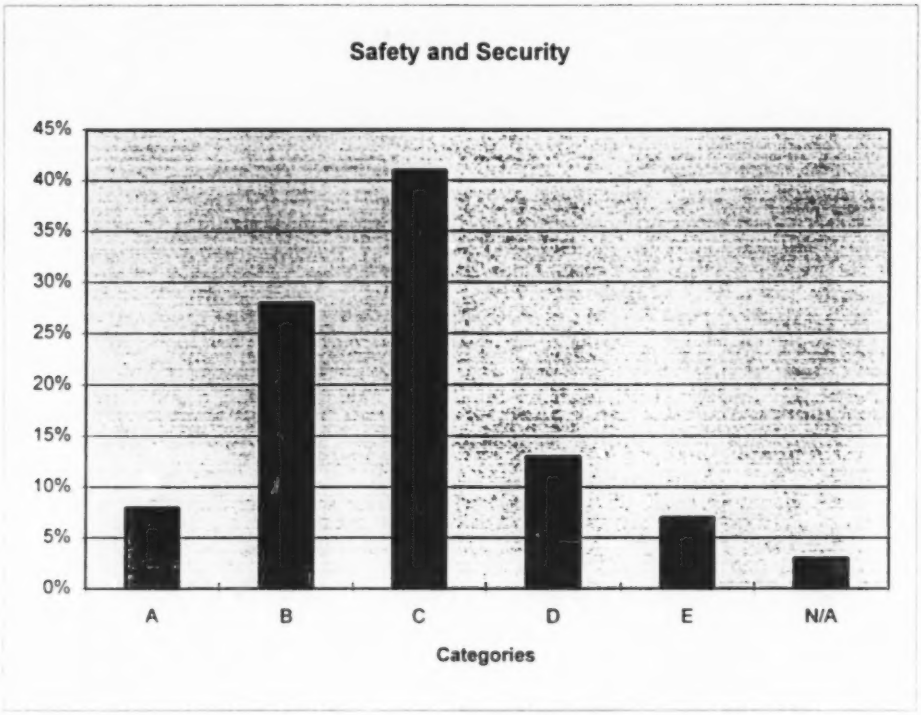
Campus Climate

A	B	C	D	E	N/A
12%	38%	34%	9%	4%	3%



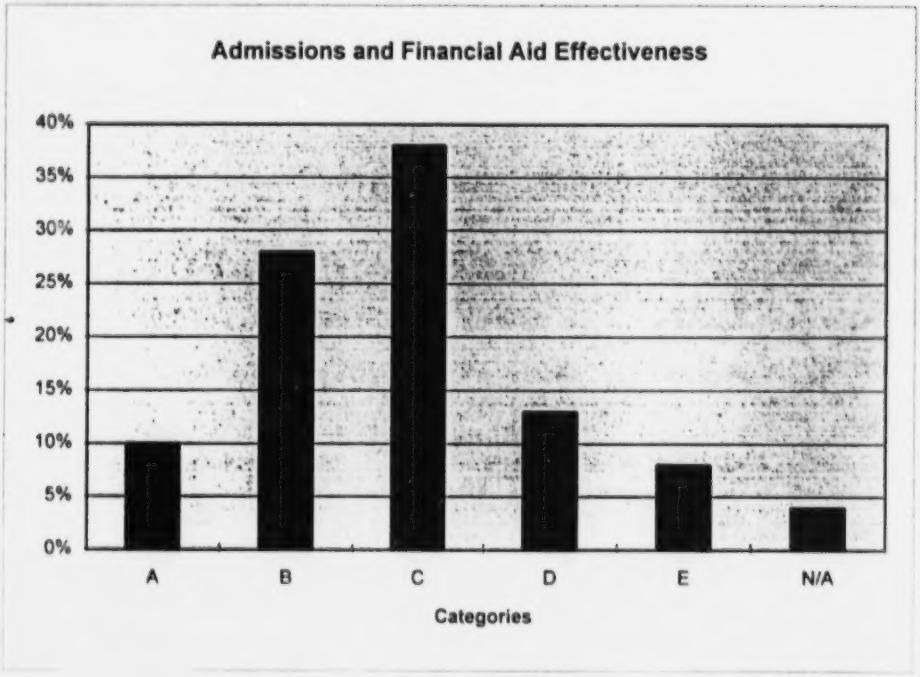
Safety and Security

A	B	C	D	E	N/A
8%	28%	41%	13%	7%	3%



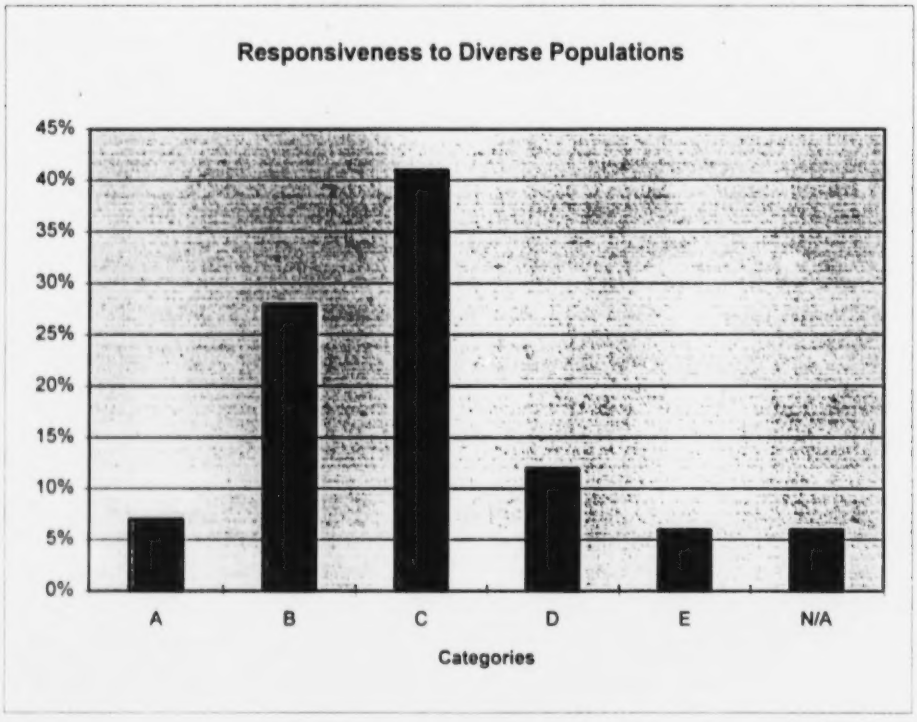
Admissions and Financial Aid Effectiveness

A	B	C	D	E	N/A
10%	28%	38%	13%	8%	4%



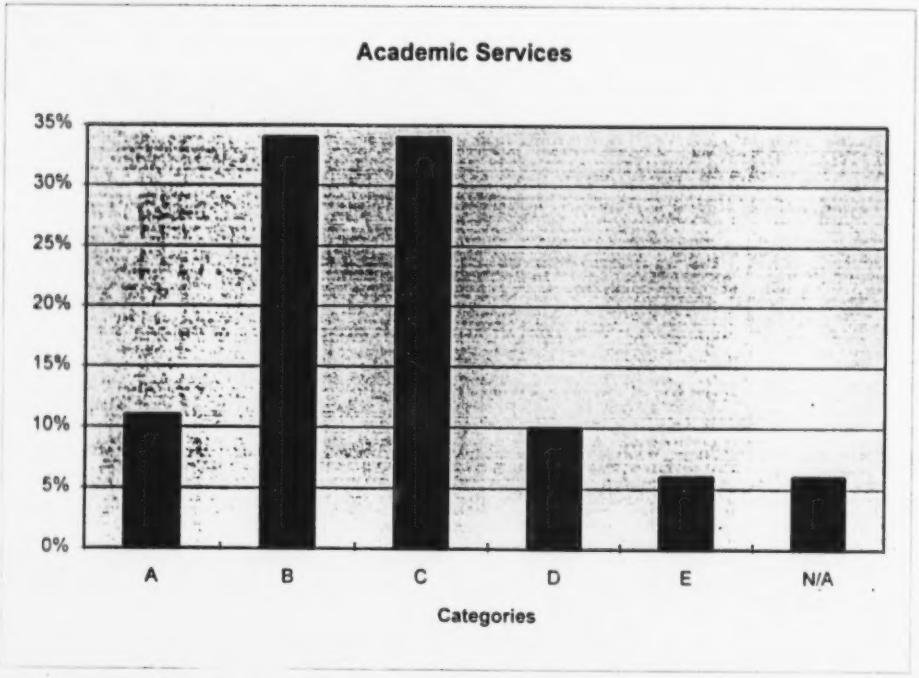
Responsiveness to Diverse Populations

A	B	C	D	E	N/A
7%	28%	41%	12%	6%	6%



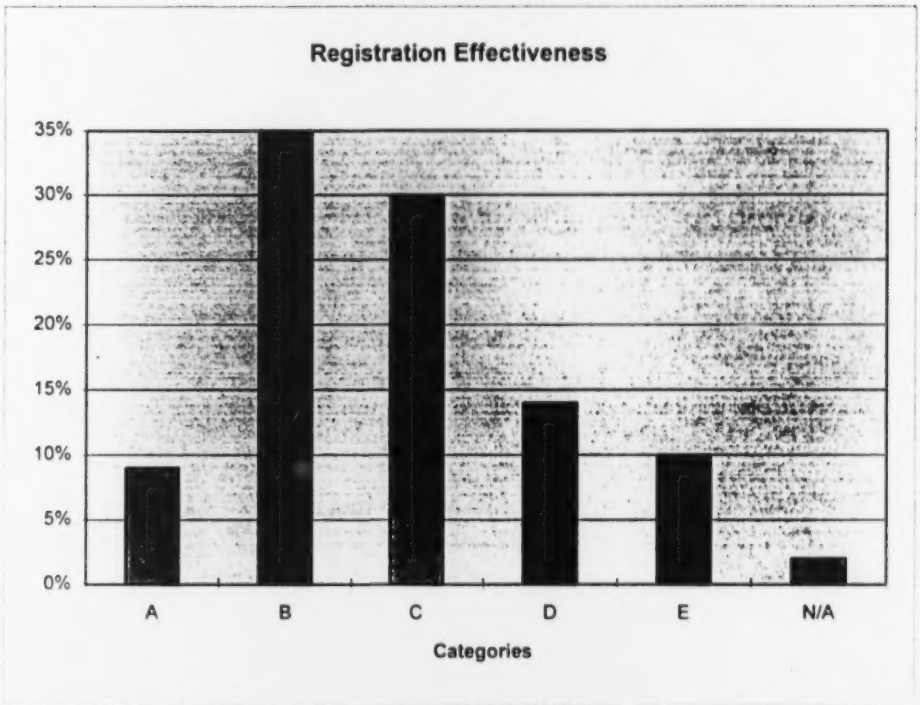
Academic Services

A	B	C	D	E	N/A
11%	34%	34%	10%	6%	6%



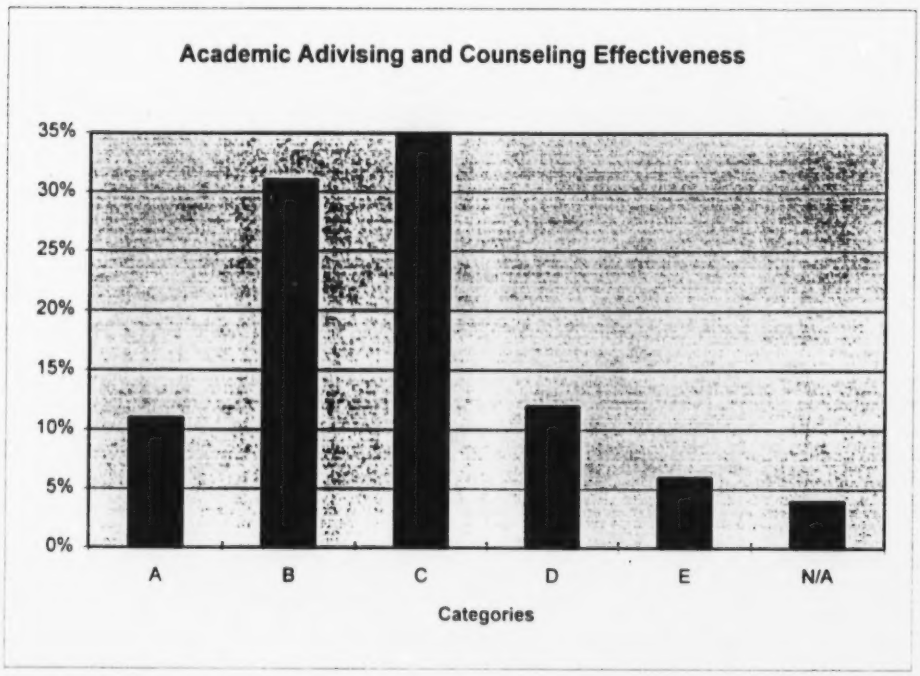
Registration Effectiveness

A	B	C	D	E	N/A
9%	35%	30%	14%	10%	2%



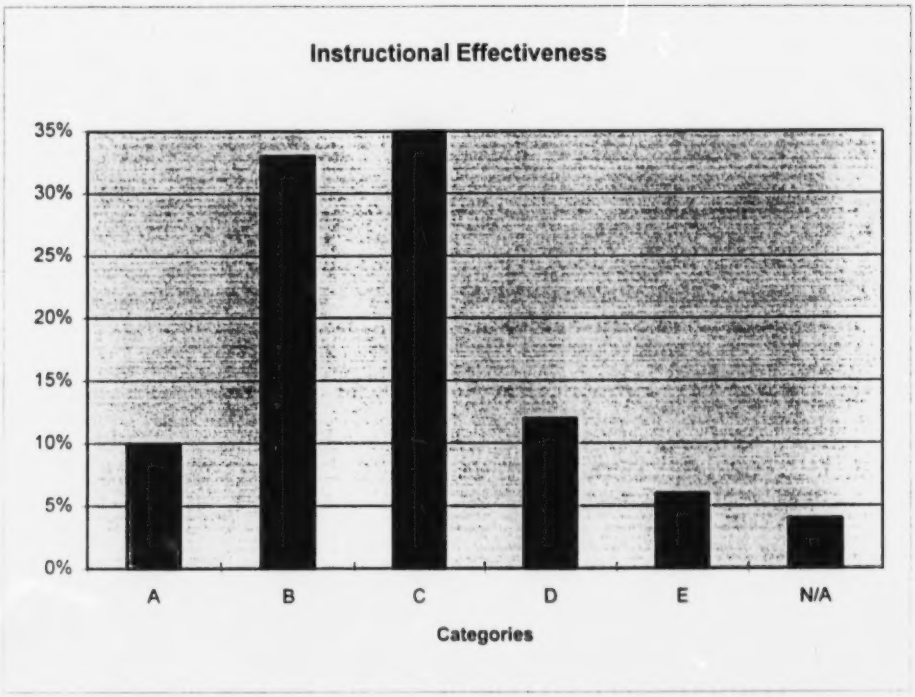
Academic Advising and Counseling Effectiveness

A	B	C	D	E	N/A
11%	31%	35%	12%	6%	4%



Instructional Effectiveness

A	B	C	D	E	N/A
10%	33%	35%	12%	6%	4%



Total Number of respondents 308

1. Most students feel a sense of belonging here.

Strongly Agree	49	16%
Agree	113	37%
Neutral	105	34%
Disagree	24	8%
Strongly Disagree	14	5%
No Answer	3	1%

2. Faculty care about me as an individual.

Strongly Agree	31	10%
Agree	95	31%
Neutral	103	33%
Disagree	45	15%
Strongly Disagree	33	11%
No Answer	1	0%

3. The quality of the vocational/technical programs are excellent.

Strongly Agree	20	6%
Agree	93	30%
Neutral	134	44%
Disagree	41	13%
Strongly Disagree	18	6%
No Answer	2	1%

4. The schedule is out on time.

Strongly Agree	28	9%
Agree	96	31%
Neutral	82	27%
Disagree	51	17%
Strongly Disagree	48	16%
No Answer	3	1%

Total Number of respondents 308

5. The personnel involved in registration are helpful.

Strongly Agree	31	10%
Agree	87	28%
Neutral	88	29%
Disagree	55	18%
Strongly Disagree	43	14%
No Answer	4	1%

6. My academic advisor is approachable and friendly.

Strongly Agree	58	19%
Agree	105	34%
Neutral	89	29%
Disagree	33	11%
Strongly Disagree	18	6%
No Answer	5	2%

7. Adequate financial aid is available for most students.

Strongly Agree	56	18%
Agree	112	36%
Neutral	73	24%
Disagree	37	12%
Strongly Disagree	25	8%
No Answer	5	2%

8. Classes are scheduled at times that are convenient for me.

Strongly Agree	63	20%
Agree	125	41%
Neutral	57	19%
Disagree	39	13%
Strongly Disagree	22	7%
No Answer	2	1%

BEST COPY AVAILABLE

Total Number of respondents 308

9. Practical experiences are provided in my degree/certificate program.

Strongly Agree	21	7%
Agree	102	33%
Neutral	137	44%
Disagree	32	10%
Strongly Disagree	13	4%
No Answer	3	1%

10. Child care facilities are available on campus.

Strongly Agree	59	19%
Agree	120	39%
Neutral	92	30%
Disagree	19	6%
Strongly Disagree	13	4%
No Answer	5	2%

11. Security staff respond quickly in emergencies.

Strongly Agree	22	7%
Agree	77	25%
Neutral	170	55%
Disagree	18	6%
Strongly Disagree	15	5%
No Answer	6	2%

12. My academic advisor helps me set goals to work toward.

Strongly Agree	40	13%
Agree	90	29%
Neutral	113	37%
Disagree	38	12%
Strongly Disagree	23	7%
No Answer	4	1%

Total Number of respondents 308

13. Financial aid awards are announced to students in time to be helpful in college planning.

Strongly Agree	27	9%
Agree	71	23%
Neutral	119	39%
Disagree	47	15%
Strongly Disagree	38	12%
No Answer	6	2%

14. Library resources and services are adequate.

Strongly Agree	54	18%
Agree	128	42%
Neutral	73	24%
Disagree	37	12%
Strongly Disagree	12	4%
No Answer	4	1%

15. I am able to register for classes I need with few conflicts.

Strongly Agree	34	11%
Agree	132	43%
Neutral	84	27%
Disagree	28	9%
Strongly Disagree	25	8%
No Answer	5	2%

16. The college shows concern for students as individuals.

Strongly Agree	20	6%
Agree	77	25%
Neutral	120	39%
Disagree	48	16%
Strongly Disagree	33	11%
No Answer	10	3%

Total Number of respondents 308

17. Personnel in the Veterans' Services program are helpful.

Strongly Agree	12	4%
Agree	47	15%
Neutral	214	69%
Disagree	13	4%
Strongly Disagree	11	4%
No Answer	11	4%

18. The quality of instruction I receive in most of my classes is excellent.

Strongly Agree	68	22%
Agree	132	43%
Neutral	60	19%
Disagree	31	10%
Strongly Disagree	11	4%
No Answer	6	2%

19. This campus provides effective support services for displaced homemakers.

Strongly Agree	17	6%
Agree	57	19%
Neutral	187	61%
Disagree	27	9%
Strongly Disagree	10	3%
No Answer	10	3%

20. Financial aid counselors are helpful and friendly.

Strongly Agree	45	15%
Agree	89	29%
Neutral	106	34%
Disagree	30	10%
Strongly Disagree	31	10%
No Answer	7	2%

Total Number of respondents 308

21. There are a sufficient number of study areas on campus.

Strongly Agree	32	10%
Agree	115	37%
Neutral	90	29%
Disagree	44	14%
Strongly Disagree	18	6%
No Answer	9	3%

22. People on this campus respect and are supportive of each other.

Strongly Agree	20	6%
Agree	97	31%
Neutral	116	38%
Disagree	46	15%
Strongly Disagree	20	6%
No Answer	9	3%

23. Faculty are understanding of students unique life circumstances.

Strongly Agree	21	7%
Agree	79	26%
Neutral	121	39%
Disagree	52	17%
Strongly Disagree	22	7%
No Answer	13	4%

24. Parking lots are well-lighted and secure.

Strongly Agree	18	6%
Agree	82	27%
Neutral	109	35%
Disagree	52	17%
Strongly Disagree	39	13%
No Answer	8	3%

Total Number of respondents 308

25. My academic advisor is concerned about my success as an individual.

Strongly Agree	25	8%
Agree	83	27%
Neutral	122	40%
Disagree	46	15%
Strongly Disagree	21	7%
No Answer	11	4%

26. Library staff are helpful and approachable.

Strongly Agree	56	18%
Agree	148	48%
Neutral	76	25%
Disagree	13	4%
Strongly Disagree	5	2%
No Answer	10	3%

27. The campus staff are caring and helpful.

Strongly Agree	16	5%
Agree	105	34%
Neutral	124	40%
Disagree	35	11%
Strongly Disagree	16	5%
No Answer	12	4%

28. It is an enjoyable experience to be a student on this campus.

Strongly Agree	40	13%
Agree	116	38%
Neutral	110	36%
Disagree	21	7%
Strongly Disagree	11	4%
No Answer	10	3%

Total Number of respondents 308

29. Faculty are fair and unbiased in their treatment of individual students.

Strongly Agree	15	5%
Agree	88	29%
Neutral	132	43%
Disagree	40	13%
Strongly Disagree	22	7%
No Answer	11	4%

30. The Job Placement office provides students with the help they need to get a job.

Strongly Agree	27	9%
Agree	81	26%
Neutral	142	46%
Disagree	26	8%
Strongly Disagree	16	5%
No Answer	16	5%

31. The campus is safe and secure for all students.

Strongly Agree	36	12%
Agree	101	33%
Neutral	103	33%
Disagree	46	15%
Strongly Disagree	9	3%
No Answer	13	4%

32. My academic advisor is knowledgeable about my program requirements.

Strongly Agree	25	8%
Agree	103	33%
Neutral	118	38%
Disagree	32	10%
Strongly Disagree	18	6%
No Answer	12	4%

Total Number of respondents 308

33. Admissions counselors accurately portray the campus in their recruiting practices.

Strongly Agree	8	3%
Agree	71	23%
Neutral	157	51%
Disagree	38	12%
Strongly Disagree	20	6%
No Answer	14	5%

34. Computer labs are adequate and accessible.

Strongly Agree	36	12%
Agree	101	33%
Neutral	111	36%
Disagree	23	7%
Strongly Disagree	22	7%
No Answer	15	5%

35. Policies and procedures regarding matriculation and course selection are clear and well publicized.

Strongly Agree	20	6%
Agree	104	34%
Neutral	104	34%
Disagree	45	15%
Strongly Disagree	21	7%
No Answer	14	5%

36. Students are made to feel welcomed on this campus.

Strongly Agree	30	10%
Agree	124	40%
Neutral	95	31%
Disagree	32	10%
Strongly Disagree	10	3%
No Answer	17	6%

Total Number of respondents 308

37. Faculty take into consideration student differences as they teach a course.

Strongly Agree	15	5%
Agree	103	33%
Neutral	118	38%
Disagree	36	12%
Strongly Disagree	16	5%
No Answer	20	6%

38. The student center is a comfortable place for students to spend their leisure time.

Strongly Agree	26	8%
Agree	121	39%
Neutral	99	32%
Disagree	34	11%
Strongly Disagree	11	4%
No Answer	17	6%

39. The amount of student parking space on campus is adequate.

Strongly Agree	43	14%
Agree	125	41%
Neutral	73	24%
Disagree	36	12%
Strongly Disagree	16	5%
No Answer	15	5%

40. My academic advisor is knowledgeable about the transfer requirements of other colleges.

Strongly Agree	35	11%
Agree	98	32%
Neutral	113	37%
Disagree	24	8%
Strongly Disagree	16	5%
No Answer	22	7%

Total Number of respondents 308

41. Admissions staff are knowledgeable.

Strongly Agree	26	8%
Agree	105	34%
Neutral	113	37%
Disagree	30	10%
Strongly Disagree	16	5%
No Answer	18	6%

42. The equipment in the lab facilities is kept up to date.

Strongly Agree	17	6%
Agree	68	22%
Neutral	129	42%
Disagree	40	13%
Strongly Disagree	33	11%
No Answer	21	7%

43. Class change (drop/add)policies are reasonable.

Strongly Agree	37	12%
Agree	132	43%
Neutral	88	29%
Disagree	22	7%
Strongly Disagree	13	4%
No Answer	16	5%

44. I generally know what's happening on campus.

Strongly Agree	18	6%
Agree	62	20%
Neutral	114	37%
Disagree	62	20%
Strongly Disagree	33	11%
No Answer	19	6%

BEST COPY AVAILABLE

Total Number of respondents 308

45. This institution has a good reputation within the community.

Strongly Agree	21	7%
Agree	79	26%
Neutral	111	36%
Disagree	49	16%
Strongly Disagree	29	9%
No Answer	19	6%

46. Faculty provide timely feedback about student progress in a course.

Strongly Agree	18	6%
Agree	85	28%
Neutral	123	40%
Disagree	47	15%
Strongly Disagree	14	5%
No Answer	21	7%

47. There are adequate services to help me decide upon a career.

Strongly Agree	24	8%
Agree	101	33%
Neutral	95	31%
Disagree	52	17%
Strongly Disagree	17	6%
No Answer	19	6%

48. Counseling staff care about students as individuals

Strongly Agree	20	6%
Agree	75	24%
Neutral	127	41%
Disagree	42	14%
Strongly Disagree	21	7%
No Answer	23	7%

Total Number of respondents 308

53. The assessment and course placement procedures are reasonable.

Strongly Agree	21	7%
Agree	95	31%
Neutral	140	45%
Disagree	16	5%
Strongly Disagree	10	3%
No Answer	26	8%

54. Faculty are interested in my academic problems.

Strongly Agree	16	5%
Agree	80	26%
Neutral	122	40%
Disagree	51	17%
Strongly Disagree	14	5%
No Answer	25	8%

55. Academic support services adequately meet the needs of students.

Strongly Agree	10	3%
Agree	83	27%
Neutral	142	46%
Disagree	36	12%
Strongly Disagree	12	4%
No Answer	25	8%

56. The business office is open during hours which are convenient for most students.

Strongly Agree	31	10%
Agree	116	38%
Neutral	106	34%
Disagree	21	7%
Strongly Disagree	7	2%
No Answer	27	9%

Total Number of respondents 308

57. Administrators are approachable to students.

Strongly Agree	19	6%
Agree	88	29%
Neutral	117	38%
Disagree	38	12%
Strongly Disagree	21	7%
No Answer	25	8%

58. Nearly all of the faculty are knowledgeable in their fields.

Strongly Agree	28	9%
Agree	113	37%
Neutral	105	34%
Disagree	28	9%
Strongly Disagree	8	3%
No Answer	26	8%

59. New student orientation services help students adjust to college.

Strongly Agree	31	10%
Agree	95	31%
Neutral	115	37%
Disagree	28	9%
Strongly Disagree	12	4%
No Answer	27	9%

60. Billing policies are reasonable.

Strongly Agree	18	6%
Agree	87	28%
Neutral	146	47%
Disagree	17	6%
Strongly Disagree	9	3%
No Answer	31	10%

BEST COPY AVAILABLE

Total Number of respondents 308

61. Faculty are usually available after class and during office hours.

Strongly Agree	43	14%
Agree	107	35%
Neutral	98	32%
Disagree	20	6%
Strongly Disagree	12	4%
No Answer	28	9%

62. Bookstore staff are helpful.

Strongly Agree	68	22%
Agree	129	42%
Neutral	59	19%
Disagree	14	5%
Strongly Disagree	11	4%
No Answer	27	9%

63. I seldom get the "run-around" when seeking information on this campus.

Strongly Agree	22	7%
Agree	85	28%
Neutral	105	34%
Disagree	42	14%
Strongly Disagree	26	8%
No Answer	28	9%

64. Nearly all classes deal with practical experiences and applications.

Strongly Agree	14	5%
Agree	100	32%
Neutral	128	42%
Disagree	28	9%
Strongly Disagree	9	3%
No Answer	29	9%

Total Number of respondents 308

65. Students are notified early in the term if they are doing poorly in a class.

Strongly Agree	22	7%
Agree	101	33%
Neutral	99	32%
Disagree	40	13%
Strongly Disagree	20	6%
No Answer	26	8%

66. Program requirements are clear and reasonable.

Strongly Agree	31	10%
Agree	97	31%
Neutral	119	39%
Disagree	26	8%
Strongly Disagree	4	1%
No Answer	31	10%

67. Channels for expressing student complaints are readily available.

Strongly Agree	19	6%
Agree	59	19%
Neutral	140	45%
Disagree	39	13%
Strongly Disagree	21	7%
No Answer	30	10%

68. On the whole, the campus is well-maintained.

Strongly Agree	20	6%
Agree	81	26%
Neutral	94	31%
Disagree	55	18%
Strongly Disagree	29	9%
No Answer	29	9%

Total Number of respondents 308

69. There is a good variety of courses provided on this campus.

Strongly Agree	28	9%
Agree	114	37%
Neutral	75	24%
Disagree	39	13%
Strongly Disagree	19	6%
No Answer	33	11%

70. I am able to experience intellectual growth here.

Strongly Agree	28	9%
Agree	120	39%
Neutral	93	30%
Disagree	25	8%
Strongly Disagree	11	4%
No Answer	31	10%

71. The Transfer Center provides adequate information about universities.

Strongly Agree	47	15%
Agree	93	30%
Neutral	119	39%
Disagree	14	5%
Strongly Disagree	9	3%
No Answer	26	8%

72. Part-time students?

Strongly Agree	33	11%
Agree	111	36%
Neutral	106	34%
Disagree	21	7%
Strongly Disagree	6	2%
No Answer	31	10%

Total Number of respondents 308

73. Evening students?

Strongly Agree	24	8%
Agree	100	32%
Neutral	126	41%
Disagree	16	5%
Strongly Disagree	10	3%
No Answer	32	10%

74. Older, returning learners?

Strongly Agree	35	11%
Agree	85	28%
Neutral	121	39%
Disagree	18	6%
Strongly Disagree	11	4%
No Answer	38	12%

75. Under-represented populations?

Strongly Agree	30	10%
Agree	86	28%
Neutral	130	42%
Disagree	18	6%
Strongly Disagree	15	5%
No Answer	29	9%

76. Full-time students?

Strongly Agree	47	15%
Agree	112	36%
Neutral	96	31%
Disagree	15	5%
Strongly Disagree	8	3%
No Answer	30	10%

BEST COPY AVAILABLE

Total Number of respondents 308

77.	Students with disabilities?		
	Strongly Agree	42	14%
	Agree	92	30%
	Neutral	120	39%
	Disagree	14	5%
	Strongly Disagree	9	3%
	No Answer	31	10%
78.	Cost		
	Strongly Agree	73	24%
	Agree	95	31%
	Neutral	78	25%
	Disagree	22	7%
	Strongly Disagree	8	3%
	No Answer	32	10%
79.	Financial Aid		
	Strongly Agree	65	21%
	Agree	89	29%
	Neutral	85	28%
	Disagree	17	6%
	Strongly Disagree	18	6%
	No Answer	34	11%
80.	Academic reputation		
	Strongly Agree	38	12%
	Agree	78	25%
	Neutral	118	38%
	Disagree	23	7%
	Strongly Disagree	17	6%
	No Answer	34	11%

Total Number of respondents 308

81.	Size of institution		
	Strongly Agree	38	12%
	Agree	75	24%
	Neutral	127	41%
	Disagree	21	7%
	Strongly Disagree	14	5%
	No Answer	33	11%
82.	Opportunity to play sports		
	Strongly Agree	30	10%
	Agree	62	20%
	Neutral	126	41%
	Disagree	29	9%
	Strongly Disagree	30	10%
	No Answer	31	10%
83.	Recommendations from family/friends		
	Strongly Agree	34	11%
	Agree	69	22%
	Neutral	123	40%
	Disagree	29	9%
	Strongly Disagree	22	7%
	No Answer	31	10%
84.	Geographic setting		
	Strongly Agree	39	13%
	Agree	78	25%
	Neutral	119	39%
	Disagree	26	8%
	Strongly Disagree	11	4%
	No Answer	35	11%

Total Number of respondents 308

85. Campus appearance

Strongly Agree	22	7%
Agree	78	25%
Neutral	114	37%
Disagree	39	13%
Strongly Disagree	20	6%
No Answer	35	11%

86. Personalized attention prior to enrollment

Strongly Agree	26	8%
Agree	75	24%
Neutral	116	38%
Disagree	26	8%
Strongly Disagree	22	7%
No Answer	43	14%

87. So far, how has your college experience met your expectations.

Worst than I expected	22	7%
About what I expected	119	39%
Better than I expected	73	24%
Quite a bit better	28	9%
Much better than expected	25	8%
No Answer	41	13%

88. Rate your overall satisfaction with your experience here thus far.

Not very satisfied	14	5%
Somewhat dissatisfied	45	15%
Neutral	94	31%
Somewhat satisifed	72	23%
Very Satisfied	40	13%
No Answer	43	14%

Total Number of respondents 308

89. All in all, if you had it to do over again, would you enroll here?

Definitely Not	10	3%
Probably Not	47	15%
I don't know	71	23%
Probably yes	89	29%
Definitely yes	44	14%
No Answer	47	15%

90. Current Residence:

Parent's Home	87	28%
Rent Room	37	12%
Rent Apartment	86	28%
Own House	32	10%
Other	19	6%
No Answer	47	15%

91. When I entered this institution, it was my:

First choice	115	37%
Second Choice	80	26%
Third choice or lower	57	19%
No Answer	56	19%